

FEHBP Update

Federal Employees Health Benefits Program Demonstration Project



DEPARTMENT OF DEFENSE

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You Are Invited to an Education Session in Your Area

Learn About This Health Care Option

This *FEHBP Update* includes information about the Federal Employees Health Benefits Program (FEHBP) Demonstration Project **specific to your area**, which is one of the 10 Department of Defense (DoD) demonstration sites. You

and your family are invited to an upcoming DoD-sponsored education session on this health care option. The schedule of sessions is inside, along with a demonstration site map. We look forward to meeting you in person.

Updating DEERS and Social Security: *Protect Your Entitlements*

The average person moves several times during his or her lifetime. As a Uniformed Services retiree or family member, you have probably moved far more times than the national average!

So you most likely are already aware of the importance of notifying various organizations and agencies of address and family member changes.

But when it comes to protecting your retirement benefits, two of the most important agencies to

contact are the Defense Enrollment Eligibility Reporting System (DEERS) and the Social Security Administration (SSA).

The DEERS worldwide database is used to verify eligibility of Uniformed Services members—active or retired—and their family members. The information stored in DEERS, if kept current, protects benefits for those who are actually entitled to care.

The DEERS database includes home addresses and information
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Special Points of Interest

You're In!

- Check the ZIP code list inside to ensure your residence is in the demonstration site.

We Can Answer Your Questions

- Come to an education session to see if this program is right for you.

For more information, call the Department of Defense (DoD) Customer Care Center toll free weekdays from 8 a.m. to 6 p.m. Eastern Time at 1-877-DOD-FEHB (1-877-363-3342). For Spanish, call 1-866-DOD-FEHB (1-866-363-3342). For the hearing impaired, call the toll-free TTY number, 1-877-535-6778. Or visit www.tricare.osd.mil/fehbp/

FEHBP Camp Pendleton, Site

The shaded region on the map below identifies the Department of Defense Federal Employees Health Benefits Program Demonstration Project site in the area of Camp Pendleton, California. We are hosting education sessions in southern California, as indicated by the stars.



Demonstration Site ZIP Codes

If you reside in a ZIP code area listed below, you may be eligible to participate in the DoD FEHBP Demonstration Project. These ZIP codes are used in the area of Camp Pendleton, California.

91719	92029	92056	92072	92122	92198	92548	92585	92604	92629	92672	92697
92003	92030	92057	92074	92126	92199	92551	92586	92606	92630	92673	92698
92007	92033	92058	92075	92127	92508	92562	92587	92607	92650	92674	92709
92008	92037	92059	92079	92128	92518	92563	92589	92610	92651	92675	92710
92009	92038	92060	92082	92129	92530	92564	92590	92612	92652	92676	92782
92014	92039	92061	92083	92130	92531	92567	92591	92614	92653	92677	92862
92018	92040	92064	92084	92131	92532	92570	92592	92616	92654	92678	92877
92023	92046	92065	92085	92145	92536	92571	92593	92618	92656	92679	92879
92024	92049	92067	92086	92150	92539	92572	92595	92619	92657	92688	92881
92025	92051	92068	92088	92161	92543	92581	92596	92620	92658	92690	92883
92026	92052	92069	92091	92172	92544	92582	92599	92623	92660	92691	
92027	92054	92070	92096	92192	92545	92583	92602	92624	92661	92692	
92028	92055	92071	92121	92196	92546	92584	92603	92625	92662	92693	

Education Sessions

The Department of Defense (DoD) is hosting an education session near you to provide information on the DoD Federal Employees Health Benefits Program (FEHBP) Demonstration Project, to discuss the health care options available and to assist you with your questions. State and local agency resources may also be there to address other health insurance questions.

You and your family are invited to attend. If you can attend and for detailed directions to the session, call the Department of Defense (DoD) Customer Care Center toll free weekdays from 8 a.m. to 6 p.m. Eastern Time at 1-877-DOD-FEHB (1-877-363-3342). For Spanish, call 1-866-DOD-FEHB (1-866-363-3342). For the hearing impaired, call the toll-free TTY number, 1-877-535-6778. Or visit: www.tricare.osd.mil/fehbp/



When: Wednesday, October 11

Where: 8 a.m., VFW, 12650 Lindo Lane, Lakeside, California

11 a.m., Boys and Girls Club of San Marcos, 1 Positive Place, San Marcos, California

3 p.m., VFW, 10303 Arlington Avenue, Riverside, California

Updating DEERS

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about sponsors, their spouses and children. DEERS is updated only by the Uniformed Services sponsor or family member. It is your responsibility to ensure the information in DEERS about you and your family is correct.

When DEERS information is not current, problems can arise. For example, since health care contractors use home addresses in the DEERS database to mail health benefits materials, you may never receive such mailings if your DEERS information is not current.

Also, the Department of Defense currently has several health care demonstration programs in certain parts of the country. Since a key eligibility criterion is determined by where you live, you may not learn about these demonstration programs or you may appear to be

ineligible to participate if your DEERS information is incorrect.

Each family life event or change—such as marriage, divorce, birth, adoption and death—must be reported to DEERS. Claims for health care may be denied if DEERS has no record of a new spouse or child.

To make sure your family's DEERS records are up to date, contact the nearest Uniformed Services personnel office. You can call DEERS toll free at 1-800-538-9552 (in California, call 1-800-334-4162). Be sure to have your sponsor's (the Uniformed Services member's or former member's) full name and Social Security number.

Another organization you should inform about name and address changes is the Social Security Administration (SSA), which provides Medicare with its address list.

If you belong to a Medicare Managed Care Plan, your eligibility is determined by where you live. If your address is not current and correct with the SSA, you may not be allowed to join a Medicare Managed Care Plan. Claim payments for Medicare services may be slowed down, or even denied, if Social Security name and address information is not current.

To update your information with the SSA, call or visit your local Social Security office, which should be listed in the "Federal Government" section of your phone book. If you have access to the Internet, you may obtain these numbers from the Web address, www.ssa.gov/reach.htm.

Remember that current DEERS and SSA information is vital to getting you the health care you have earned and deserve.

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*Join us for an education session
on health care options!*

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